

QHC Regional Paediatric Services Consulting Group

COVID-19 Pandemic Planning



What are we doing in this time to help flatten the curve?

At this point we are allowing only two paediatricians running an in-person clinic per day. This helps the clinic ensure proper cleaning and social distancing can be maintained.

- ‡ We ask no one to come to the office unannounced. If drop offs must happen, we ask the person to schedule an appointment to bring them to the office at a time when there are no in person appointments.
- ‡ Attempt booking appointments via telephone or OTN (Ontario Telemedicine Network). Unless patient needs to be seen in person.
- ‡ Since mid February 2020 we have been screening all appointments by phone before they come to the office.
- ‡ All staff and learners must complete and sign a COVID19 Pre-Screening Declaration prior to entering the clinic.
- ‡ The door to the office is now kept closed. There is a sign on the door asking people to not enter if they or anyone in their household has symptoms.
- ‡ If someone (patient or caregiver) arrives at the clinic and screens positive for any symptoms, we ask them to leave the clinic and return to their car where you can call us for instructions.
 - Some patients may need to be seen by a paediatrician at the hospital and **not the clinic**.
- ‡ Pre-screening ensures visitors, patients, caregivers, staff, learners, and the Paediatricians are well when they come to the clinic, we will ask basic questions regarding physical health and symptoms using the provincial list of COVID-19 symptoms, as well any travel restrictions imposed by our Public Health.
- ‡ All persons over the age of two years old, when entering the building must be wearing a mask and practice proper hand hygiene. This clinic has mask and hand sanitizer available for all persons.
- ‡ To help reduce chance of infection, the administrative assistants are not to have contact (other than behind the plexi-screen) with patients coming to the office.
- ‡ All Healthcare workers in clinic must wear a level two mask and eye protection.
- ‡ The paediatricians themselves are doing extra cleaning in the exam rooms between patients.

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- ‡ Cleaning is done in between patient appointments by:
 - Government of Canada authorized cleaner, CLOROX Healthcare Disinfectant Bleach Germicidal Wipes or VERT2GO cleaner is used with one time use towel to wet and wipe all surfaces in the clinic (surfaces, doors, exam tables, chairs, doorknobs, etc.)
 - Medical equipment is cleaned in the same way, or with antiviral wipes in addition to this procedure.
 - Our entire clinic is also professional cleaned (which has always been the case) each evening.
- ‡ The clinic is using a UV cleaner for cell phones which can be used by all staff clean their phones, stethoscopes, o2 monitors and eye protection.
- ‡ The clinic has HOMESOAP Air purifiers in the patient waiting room, administration area, exam rooms 2, 4 & 6 and the conference room.